ABID HUSSAIN, MBA, PMP

MBZ City, Abu Dhabi, U. A. E.   Mobile: +971 50 7878318   Email: abid@abidhussain.com

---

IT Project Manager (Proven Technical & Management Expertise in a Career Spanning 9+ Years)

IT Strategic Planning ■ Business Solutions ■ Budgeting ■ Team Leadership ■ ERP Implementations ■ Software, RDBMS Development ■ System Engineering ■ Contract Negotiations ■ Vendor Relations

- **Experienced project manager**: offering 9 years of success in managing complex projects, ERP implementation, handling information of confidential, sensitive, and/or secret nature, besides 12 years of computer programming and business finance experience.
- **Business strategist:** plan and manage multimillion-Dirham projects aligning business goals with technology solutions to drive process improvements, competitive advantage and bottom-line gains.
- **Excellent communicator:** leverage technical, business and financial acumen to communicate effectively with client executives and their respective teams.
- **Expert in agile and waterfall project management methodologies:** Able to manage large project teams and known for high-quality deliverables that meet timeline and budgetary targets.

Skills Summary

Project Management:
- Custom Software Development
- Database Design (RDBMS)
- Systems Engineering
- System Migrations/Integrations
- ERP Implementation/Upgrades
- Computer Programming

IT Project Lifecycle:
- Requirements Analysis
- ROI Analysis
- Costing & Budgeting
- Project Scheduling
- Testing/QA/Rollout/Support

Value-Added Leadership:
- Team Building & Mentoring
- Client Relations & Presentations
- Business & IT Planning
- Vendor Management
- Managing Crisis Situations

Career Progression

Manazel Specialists (Abu Dhabi, U.A.E.), **IT Applications / Business Manager**, Oct 2014 to Till Date
Manazel Specialists (Abu Dhabi, U.A.E.), **IT Operations Manager**, Apr 2012 to Sep 2014

- Responsible for Oracle system implementation through the full project lifecycle.
- Responsible for the system design, construction, report development, unit test, code review and bug fixing of allocated modules.
- Responsible for preparing IT Budget, Business Processes, Internal/External Audit and Financial Supervision.
- Ensuring all company utilized software's are available, licensed and correctly installed.
- Introduction of Policies, Processes, Procedures, Technology, Tools and Techniques for supporting Continuous Improvement Activities.
- Planning and implementing Channels of Communications and Continuous Training for staff.
- IT infrastructure planning, demand management, technology evaluation and IT roadmap.
- Responsible for website and application development with having extensive knowledge of in both departments.

Achievements Highlights

- Successfully led and completed Oracle E-Business Suite (ERP) implementations for Manazel Specialists Real Estate LLC [Modules: Account Payables, Account Receivables, Cash Management, Fixed Assets, Oracle General Ledger, Oracle Purchasing and Inventory, EAM/Facility Management, HRMS/Payroll, Telesales & Service, Property Manager and GTS Property Apps]. [Budget over AED 3.3 Million].
- Successfully led and completed Oracle E-Business Suite (ERP) implementations for Capital Mall LLC [Modules: Account Payables, Account Receivables, Cash Management, Fixed Assets, Oracle General Ledger, Purchasing & Inventory, Property Lease, HRMS/Payroll] [Budget over AED 600k].
- Successfully completed Oracle E-Business Suite (ERP) implementations for District Cooling LLC offering chilled water billing solution [Modules: Account Payables, Account Receivables, Cash Management, Fixed Assets, Oracle General Ledger, Enterprise Asset Management (EAM)] [Budget over AED 180k].
- Supervised the implementation of new network design, equipment, and policies for Capital Mall LLC [Budget over AED 240k].
- Successfully inspected CCTV and Monitoring system for Capital Mall LLC [Budget AED 4.7 Million]
- Successfully Integrated Oracle EBS R12 suite with online payment gateway to provide online payment facility to customers, automatically raising AR receipts and applying against invoice, handling approximately AED 25 Million+ transactions yearly.
- Stabilized IT department through a systematic approach of identifying and fixing core problems instead of symptoms.
- Developed and coded custom CMS having over 130 reports for different departments [Finance, Facility Management, HRMS, Telesales, Call Center, Transfer Depart, Sales and Collection Depart] base on Oracle EBS R12 Suite.
- Managing project management functions inclusive of requirement analysis, designing, technical and documentation.
- Programmed and Implemented complex web based dashboards and reporting tools integrated with Oracle ERP and other systems.
- Responsible for preparing IT Budget, Business Processes, Internal/External Audit and Financial Supervision.
- Developed and conducted training classes on Oracle Financials, CRM, EAM and Property Manager Modules for internal staff.
- Managed system integrations/migrations involving the transition of programs to new platforms and the merger of disparate systems from acquired client companies.
- Setting up IT Portal & Helpdesk System to centralize IT support to all departments/subsidiaries

---

Early Career

Manazel Specialists (Abu Dhabi, U.A.E.), **System Developer / Analyst**, Dec 2008 to Mar 2012

- Programmed and developed in-house ERP to handle company financials, Collections, property Sales, Lease and Transfer Services, CRM and Customer Appointment System, and integration with Avaya Call Center for Reporting and Dashboard Statistics.

- Managing website design and development projects and responsible for Building, Testing and maintaining web-based business applications.
- Responsible for handling Linux based web and application servers and providing their security.
- Responsible for developing E-Commerce websites, CRM and CMS Solutions, and Custom web based applications.
- Responsible for creating application systems in response to technical specifications supplied by an IT Manager.
- Enhance customers' security network posture, controls, policies and processes as well as evaluating and implementing ways to incorporate existing or new technologies.
- Observing, testing, diagnosing and fixing faults in the software, writing and testing code.
- Reviews, evaluates designs implements develops and maintains company department and enterprise application and solutions involving web services data processing and reporting. Identifies data sources provides data flow diagrams and documents database and application processes.

Media Wonders (Dubai Media City, U.A.E.), **IT Consultant**, 2009 to 2013

- Analyzing IT requirements within company, giving independent and objective advice on the use of IT.
- Responsible for developing and programming of web based CRM software, handling Linux based web server and providing it security.
- Designing, testing, installing and monitoring Amazon Cloud System for the company.
- Successfully brought customer from legacy systems to a cloud based solution.
- Created Project Portfolio Management (PPM) process & built tools for tracking and reporting

Pretlist (Dubai Media City, U.A.E.), **VP Technology – Part time**, 2009 to 2012

- Responsible for infrastructure improvement and data center consolidations.
- Responsible for developing and designing of web based invoicing software and web applications architecture according to business objectives.
- Responsible for handling Linux based web server and providing it security.
- Ensure all company utilized software is available, licensed and correctly installed.

Asghar Furniture Trad. Co. L.L.C. (Sharjah, U.A.E.), **IT Consultant**, 2007 to 2008

- Designs, administrates, and supports systems, networks, and application infrastructure (e.g. LAN/WAN, firewalls, routers, systems security, global email systems)
- Responsible for developing and designing of web based invoicing software.
- Designing the web applications architecture according to business objectives.
- Responsible for handling Linux based web server and providing it security.
- Ensure all company utilized software is available, licensed and correctly installed.

Cactimedia (Dubai, U.A.E.), **Senior Software Developer**, 2005 to 2007

- Leading website and software developer using LAMP technologies.
- Ensure Project Management System (CPM) tasks are executed accurately and in a timely manner.
- Distribute tasks and task deadlines from the PMS to Junior Web Programmers if necessary and in accordance with the PMS and, if required, follow through the process until completion.
- Maintain and repair (or have repaired) all office computers, hardware and network.
- Ensure all company utilized software is available, licensed and correctly installed.
- Developed 60+ websites in different business lines.

Key Competencies & Skills

Software / Operating Systems
Oracle EBS R12, Oracle Fusion Financials, Microsoft Office, Visio, Adobe Illustrator, Photoshop, Acrobat, Networking & Hardware, Symantec: PC Anywhere, Ghost, Antivirus, Utilities, Palo Alto & Sophos Firewall Security, ESET Antivirus Security, Adware, Spyware, Malware, Virus-Removal.
Microsoft Windows Servers, Linux OS (Red Hat/CentOS/Oracle Linux), Mac OSX,

Programming
C / C++, Visual Basic.NET, Visual C-Sharp.Net, Oracle SQL & PL/SQL, PHP 5.x/7.x, HTML5/CSS3 JavaScript/Ajax/jQuery, Java/JSP, MySQL, Oracle Database 10g2/11g2/12c, Dataloader

Hardware
HP, IBM, Dell, & Intel based Server and Desktop platforms, Toshiba Lenovo Dell Sony and Acer Laptops, LAN/WAN Network Services

Networking:
TCP/IP, Wireless 802.11 a/b/g, DNS, WINS, DHCP

Education & Credentials

MBA (Grade: A), Chiefly Business School (Melbourne, Australia) 2015
BSc in Computer Science (Grade: 3.40), Central Pacific University (New York, USA) 2004

- Dean listed for consecutive 4 times during BSc degree program.
- Certified participant of National Programming Contest 2002 of U. A. E.
- Runner-up in Inter-college Programming Contest 2003 of Sharjah College, U.A.E.